

## More Help

The organisations listed below will be able to provide you with more information and assistance. They are set out in alphabetical order.

### ***Australian Road Transport Suppliers Association (ARTSA)***

The Australian Road Transport Suppliers Association Inc. was formed almost a decade ago with the vision of becoming the technical resource for the road transport industry in Australia.

ARTSA's activities address heavy vehicles used in all aspects of the road freight transport and road passenger transport industries. ARTSA provides advice and support to members, regulatory agencies and other transport industry bodies on matters such as:

- productivity and safety of heavy vehicle operations
- compliance with regulatory requirements
- environmental effects of vehicle operation
- size and weight limits
- new technology

ARTSA's mission is to:

- provide a facility for members of ARTSA to meet as a single group;
- facilitate a coordinated approach by the road transport industry suppliers to governments and the road transport industry as a single entity; and
- promote and further the road transport industry.

For more information, contact:

Executive Officer  
Australian Road Transport Suppliers Association Inc.  
PO Box 2230  
Hawthorn LPO Vic 3122  
Telephone: (03) 9818 7899  
Fax: (03) 9818 6534  
Mobile: 0411 402 832  
Email: [exec@artsa.com.au](mailto:exec@artsa.com.au)  
Website: [www.artsa.com.au](http://www.artsa.com.au)

### ***Australian Trucking Association (ATA)***

The Australian Trucking Association is the national body representing the Australian trucking industry. First established in 1989 as the Road Transport Forum (RTF), the ATA provides public policy advocacy for trucking operations within Australia through research, lobbying and communication. The ATA's policy coverage embraces safety, taxes and charges, infrastructure, environmental and technical issues.

Membership of the ATA comprises a wide range of organisations, including state- and sector-based trucking associations, small and medium-sized operations, and many of the largest transportation enterprises in Australia.

ATA members come from all sectors of the trucking industry. Both hire and reward carriers and private carriers, as well as the Transport Workers Union (TWU), belong to the ATA. The Association's membership also includes a number of allied trades – ie companies providing goods and services to the trucking industry.

The most important part of the ATA is the network created by its membership. With major national companies and state and sector associations including the TWU, the ATA brings together the whole industry to focus on issues of national significance.

For more information, contact:

ATA Secretariat (ABN 25 055 583 714)  
Minter Ellison Building  
25 National Circuit  
Forrest ACT 2603  
Telephone: (02) 6253 6900  
Fax: (02) 6253 6999  
Website: [www.atatruck.net.au](http://www.atatruck.net.au)

### ***Commercial Vehicle Industry Association of Australia (CVIAA)***

The CVIAA membership comprises individual state bodies and organisations – namely the CVIAQ, and the CVIA divisions of the Victorian Automotive Chamber of Commerce and Motor Trades Associations of NSW, SA and WA.

The CVIAA maintains representation with a number of agencies and is represented on a number of groups including the Technical Liaison Group that advises the Australian Motor Vehicle Certification Board, Single Issue Working Groups established to review the Australian Design Rules, the Industry Advisory Group and Bus Industry Advisory Group and numerous Standards Australia committees.

These groups are the primary source of consultation that the Government relies on for information and feedback on any current issues and changes to be implemented, and also provide a forum for industry to voice any concerns and introduce reforms.

For more information, contact:

Motor Trade Association of Western Australia  
Level 1, 35 Great Eastern Highway  
Rivervale WA 6103  
(Locked Bag 13, Belmont WA 6984)  
Telephone: (08) 9453 7900  
Fax: (08) 9453 7999  
Website: [www.mtawa.com.au](http://www.mtawa.com.au)

### ***Department of Mines and Petroleum (Resources Safety Branch)***

The Resources Safety branch of the Department of Mines and Petroleum is responsible for administering the Dangerous Goods (Transport) Act 1998 (WA).

For more information, contact:

Department of Mines and Petroleum  
Resources Safety Branch  
1st Floor, 303 Sevenoaks Street (cnr Grose Avenue)  
Cannington WA 6107

Telephone: (08) 9358 8002  
Fax: (08) 9358 8000  
Website: [www.dmp.wa.gov.au](http://www.dmp.wa.gov.au)

***Department of Infrastructure, Transport, Regional Development and Local Government (DITRD LG)***

DITRD LG promotes transport systems that are safe, efficient, internationally competitive, sustainable and accessible.

Transport information provided by DITRD LG includes:

- the impacts of transport on economic, environmental and/or social modes of transport and their uses
- regulation, vehicle standards, rules and licensing
- transport research and statistics
- transport accident investigations, security and education programs
- the services provided by DITRD LG to the transport sector – from planning to permits and allocation to aviation slots
- innovations and intelligence for Australia's transport future
- transport in Australia – its objectives, general trends, facts, policy, international obligations and government responsibility
- transport infrastructure

For more information, contact:

Department of Infrastructure, Transport, Regional Development  
and Local Government  
GPO Box 594  
Canberra ACT 2601  
111 Alinga Street  
Canberra City ACT 2600  
Telephone: (02) 6274 7111  
Website: [www.infrastructure.gov.au](http://www.infrastructure.gov.au)

### ***Livestock Transporters and Country Bulk Carriers Association***

The Livestock Transporters and Country Bulk Carriers Association of WA is an organisation formed to look after the interests of truck operators who contract to deliver livestock to clients throughout Western Australia and interstate. The Association is open to owner-drivers, companies and drivers to join and enjoy the benefits of membership.

The Association lobbies Government on issues concerning road transport and animal transport, provides a newsletter, looks at road transport issues such as driver licensing, heavy vehicle licensing fees, heavy vehicle access, road conditions, rest areas, fatigue management, accreditation and any issues with the permit system.

The Association is also part of an Australia-wide Association of Livestock Transporters, which looks after members' interests in their home state and at the national level with regard to issues such as quarantine and animal welfare in livestock export.

For more information, contact:

Livestock Transporters and Country Bulk Carriers Association  
Pastoral House  
277 Great Eastern Highway  
Belmont WA 6104  
Telephone: (08) 9478 3655  
Fax: (08) 9277 7311

## **Main Roads Western Australia**

Don Aitken Centre  
Waterloo Crescent  
East Perth WA 6004  
(PO Box 6202, East Perth WA 6892)

- **General enquiries**

Telephone: (08) 9323 4111  
Fax: (08) 9323 4430  
TTY: +61 (08) 9311 8430  
Email: [enquiries@mainroads.wa.gov.au](mailto:enquiries@mainroads.wa.gov.au)

- **Oversize and Extra Mass Permits**

For information and enquiries on obtaining oversize extra mass permits, contact:

Heavy Vehicle Operations Office  
Telephone: (08) 9311 8450  
Fax: (08) 9311 8455  
Email: [hvo@mainroads.wa.gov.au](mailto:hvo@mainroads.wa.gov.au)

- **Road condition report**

Telephone: 1800 013 314  
Website: [www.mainroads.wa.gov.au](http://www.mainroads.wa.gov.au)

- **Emergencies/traffic faults**

Report any faults such as signal failure, street light problems, missing or damaged signs, potholes or traffic accidents on:

Telephone: 1800 800 009  
Website: [www.mainroads.wa.gov.au](http://www.mainroads.wa.gov.au)

- **Traffic issues**

Email: [roadtraff@mainroads.wa.gov.au](mailto:roadtraff@mainroads.wa.gov.au)  
Telephone: See 'General enquiries' above

- **Traffic Operations Centre**

General telephone: (08) 9323 4848  
Fax: (08) 9323 4862

**Main Roads Western Australia (cont.)**

- **National Highway or State Road works etc**

For enquiries regarding works being carried out or specific issues on a National Highway or State Road, contact the major metropolitan or regional offices:

**Gascoyne Region**

470 Robinson Street  
Carnarvon WA 6701  
Telephone: (08) 9941 0777  
Email: [gasreg@mainroads.wa.gov.au](mailto:gasreg@mainroads.wa.gov.au)

**Goldfields-Esperance Region**

83 Piesse Street  
Boulder WA 6432  
Telephone: (08) 9080 1400  
Email: [gereg@mainroads.wa.gov.au](mailto:gereg@mainroads.wa.gov.au)

**Great Southern Region**

15 Chester Pass Road  
Albany WA 6330  
Telephone: (08) 9892 0555  
Email: [gsreg@mainroads.wa.gov.au](mailto:gsreg@mainroads.wa.gov.au)

**Kimberley Region**

Wodehouse Street  
Derby WA 6728  
Telephone: (08) 9158 4333  
Email: [kimreg@mainroads.wa.gov.au](mailto:kimreg@mainroads.wa.gov.au)

**Metropolitan Region**

Don Aitken Centre  
Waterloo Crescent  
East Perth WA 6892  
Telephone: (08) 9323 4111  
Email: [dac@mainroads.wa.gov.au](mailto:dac@mainroads.wa.gov.au)

## ***Main Roads Western Australia (cont.)***

- **Heavy Vehicle Operations**

70 Pilbara Street  
Welshpool WA 6106  
Telephone: (08) 9311 8450  
Email: [hvo@mainroads.wa.gov.au](mailto:hvo@mainroads.wa.gov.au)

### **Mid West Region**

Eastward Road  
Geraldton WA 6531  
Telephone: (08) 9956 1200  
Email: [mwreg@mainroads.wa.gov.au](mailto:mwreg@mainroads.wa.gov.au)

### **Pilbara Region**

Maxine McGilvray Centre, Brand Street  
South Hedland WA 6722  
Telephone: (08) 9172 8877  
Email: [pilreg@mainroads.wa.gov.au](mailto:pilreg@mainroads.wa.gov.au)

### **South West Region**

Robertson Drive  
Bunbury WA 6231  
Telephone: (08) 9725 5677  
Email: [swreg@mainroads.wa.gov.au](mailto:swreg@mainroads.wa.gov.au)

### **Wheatbelt North Region**

Peel Terrace  
Northam WA 6401  
Telephone: (08) 9622 4777  
Email: [wbnthreg@mainroads.wa.gov.au](mailto:wbnthreg@mainroads.wa.gov.au)

### **Wheatbelt South Region**

Mokine Road  
Narrogin WA 6312  
Telephone: (08) 9881 0566  
Email: [wbsthreg@mainroads.wa.gov.au](mailto:wbsthreg@mainroads.wa.gov.au)

### ***Motor Trade Association of Western Australia (MTAWA)***

The Motor Trade Association of Western Australia (Inc.) provides a large range of services to help members build their business.

The MTA's in-house Industrial Relations Department is available to assist and protect members' interests, by providing:

- award information and interpretation
- advice on rates of pay
- advice on conditions of service
- employment guidance – hiring and dismissal procedures and advice
- advice on Workers' Compensation
- assistance in the WA Industrial Commission on employment-related matters, eg unfair dismissal etc, up to pre-court hearings at no charge
- referrals on court appearances referred to MTA solicitors and barristers at discounted rates

The MTA has several staff members who are qualified to advise members on safety audits using the WorkSafe Plan as a standard and to provide interpretation and advice on the Occupational Safety and Health Act.

For more information, contact:

Motor Trade Association of Western Australia  
Level 1, 35 Great Eastern Highway  
Rivervale WA 6103  
(Locked Bag 13, Belmont WA 6984)  
Telephone: (08) 9453 7900  
Country callers telephone: 1800 652 300  
Fax: (08) 9453 7999  
Country callers fax: 1800 623 759  
Email: [mtawa@mtawa.com.au](mailto:mtawa@mtawa.com.au)  
Website: [www.mtawa.com.au](http://www.mtawa.com.au)

### ***Small Business Development Corporation (SBDC)***

SBDC is a Western Australian state government agency focused on the development of the small business sector. It provides advisory and information services to the public and has a range of useful publications.

For more information, contact:

Small Business Development Corporation  
553 Hay Street (cnr Pier Street)  
Perth WA 6000  
Telephone: (08) 9220 0222  
Fax: (08) 9325 3981  
Country callers free call: 1800 199 125  
Email: [info@sbdc.com.au](mailto:info@sbdc.com.au)  
Website: [www.sbdc.com.au](http://www.sbdc.com.au)

### ***Transport and Storage Industry Training Council (TSITC)***

The Transport and Storage Industry Training Council provides independent information to industry, training providers and Government on training and skills recognition arrangements. The TSITC actively promotes training initiatives under the National Training Framework and Australian Recognition Framework.

The TSITC also assists in the implementation of the National Transport & Distribution Training Package and the New Apprenticeships system. Information is disseminated to industry, government departments and agencies and training providers through the TSITC's newsletter and website, workshops and information sessions. The council also responds to individual requests for information and offers a consultancy service.

For more information, contact:

Transport and Storage Industry Training Council  
17 Lemnos Street  
Shenton Park WA 6008  
(PO Box 7033, Shenton Park WA 6008)  
Telephone: (08) 9388 8781  
Fax: (08) 9388 8784  
Email: [tsitc@tsitc.asn.au](mailto:tsitc@tsitc.asn.au)  
Website: [www.tsitc.asn.au](http://www.tsitc.asn.au)

### ***Transport Forum WA (TFWA)***

Transport Forum WA is the recognised peak industry body for road transport in Western Australia, representing freight forwarders, furniture removers, long distance, heavy and bulk haulage operators, accredited pilots, recovery operators, school bus contractors and waste managers.

TFWA provides a high level of professional services to its members, lobbying Government, the Opposition and the various government bodies on a broad range of issues affecting the transport industry to achieve beneficial outcomes.

Member organisations can take advantage of a wide range of transport industry specific information and support.

TFWA also provides transport and logistics training, with members receiving discounts on various training courses, both short courses and traineeships.

TFWA is affiliated with the Australian Trucking Association and is the WA Branch of the Australian Road Transport Industrial Organisation. It regularly consults with community members, industry organisations and government agencies. The organisation is nationally endorsed and provides training, information and resources to the road transport industry through its Training, Freight, School Bus and Recovery divisions.

For more information, contact:

Transport Forum WA  
37 Cohn Street  
Carlisle WA 6101  
Telephone: (08) 9355 3022  
Training Division: (08) 9470 1245  
Fax: (08) 9361 0106  
Email: [reception@transportforumwa.com.au](mailto:reception@transportforumwa.com.au)  
Website: [www.transportforumwa.com.au](http://www.transportforumwa.com.au)

### ***Transport Women Australia***

Transport Women Australia Limited was formed by an enthusiastic group of women involved in various capacities in the road transport industry. These women shared a common view that women in all modes of the transport industry could benefit from a national independent organisation that focused on support of women and the concept of dealing with industry issues from the perspective of women.

The key objectives of the organisation are:

- to support women's contribution to the transport industry and present views from their perspective;
- to promote professional development, leadership and training opportunities for women in the transport industry;
- to promote effective networking within the transport industry;
- to provide recognition and a forum for women working or who have an interest in the transport industry;
- to pursue women's right to input on policy issues;
- to promote professional, sustainable and respectful practices as essential elements within the transport industry; and
- to promote clear career paths and encourage graduates and young people to work in the transport industry.

The main customer base is individuals working directly or in a supply or service capacity in the transport industry.

For more information, contact:

Transport Women Australia  
PO Box 627  
Wodonga Vic 3689  
Fax: (02) 6041 2155  
Email: [admin@transportwomen.com.au](mailto:admin@transportwomen.com.au)  
or [chair@transportwomen.com.au](mailto:chair@transportwomen.com.au)  
Telephone: 0407 503 605  
Website: [www.transportwomen.com.au](http://www.transportwomen.com.au)

### ***Transport Workers Union (TWU)***

The Transport Workers Union's first priority is to protect and improve the livelihood of transport workers and their families. To achieve these objectives, the TWU puts resources into the following main areas:

- organising transport workers
- representing members at their workplace
- providing services to members and their families
- maintaining industrial awards
- pursuing industry-wide improvements for wages and conditions of employment
- achieving fair rates for owner-drivers
- representing transport workers on industry bodies
- delivering union training
- participating in industry training
- occupational health and safety
- TWU Superannuation Fund
- providing legal advice on WorkCover
- lobbying federal, state and local governments

The TWU's leadership team is unified in their commitment to organising the transport industry and providing quality services and benefits to financial members of the union and their families.

For more information, contact:

Transport Workers Union  
Western Australia Branch  
Suite 302, 3rd Floor  
82 Beaufort Street  
Perth WA 6000  
(PO Box 8497, Perth Business Centre, Perth WA 6849)  
Telephone: (08) 9328 7477  
Fax: (08) 9227 8320  
Free call: 1800 657 477  
Email: [contact@twuwa.org.au](mailto:contact@twuwa.org.au)

### ***Trucksafe Accreditation***

Once you have decided to become an owner-driver or if you are an existing operator, there are a number of programs that are available to help you excel in your business.

One such program is Trucksafe, an industry-sponsored scheme that is available and is recognised nationwide.

Trucksafe is a business and risk management system that is aimed at improving the safety and professionalism of trucking operators. It is an industry initiative aiming to deliver a competitive advantage to accredited operators.

Trucksafe can assist an operator or an owner-driver in establishing procedures for business management, vehicle maintenance, driver health and training.

For more information in Western Australia, contact:

Transport Forum WA  
Telephone: (08) 9355 3022

## **WorkSafe Western Australia - Department of Commerce**

The Department was formed on 1 January 2009 and comprises seven divisions: Consumer Protection; Energy Safety; Labour Relations; Science and Innovation; WorkSafe; Corporate Services and the Office of the Director General.

For more information, contact:

Consumer Protection  
219 St George's Terrace  
Perth WA 6000  
(Locked Bag 14, Cloisters Square WA 6850)  
General Advice Line: 1300 30 40 54 (cost of a local call)

For new enquiries and general advice:

Telephone: (08) 9282 0777  
Fax: (08) 9282 0850  
TTY: +61 8 9282 0800  
Email: [consumer@commerce.wa.gov.au](mailto:consumer@commerce.wa.gov.au)  
Website: [www.commerce.wa.gov.au](http://www.commerce.wa.gov.au)

- **WorkSafe**

WorkSafe is a division of the Department of Commerce, the state government agency in Western Australia responsible for the administration of work safety and health laws. WorkSafe undertakes a wide range of regulatory activities as well as industry and community awareness programs.

For more information, contact:

WorkSafe  
5th Floor, 1260 Hay Street  
West Perth WA 6005  
(PO Box 294, West Perth WA 6872)  
Telephone: (08) 9327 8777  
Fax: (08) 9321 8973  
TTY: +61 8 9327 8838  
Email: [safety@commerce.wa.gov.au](mailto:safety@commerce.wa.gov.au)

- **Labour Relations**

2 Havelock Street  
West Perth WA 6005  
Wageline: 1300 655 266

For information on employment conditions and wages in the private sector in Western Australia:

Telephone: (08) 9222 7700  
Fax: (08) 9222 7777  
Email: [labourrelations@commerce.wa.gov.au](mailto:labourrelations@commerce.wa.gov.au)

- **Regional offices:**

**North West Regional Office**

Unit 9, Karratha Village Shopping Centre  
Karratha WA 6714  
Telephone: (08) 9185 0900

**Mid West Regional Office**

50-52 Durlacher Street  
Geraldton WA 6530  
Telephone: (08) 9964 5644

**Goldfields-Esperance Regional Office**

377 Hannan Street  
Kalgoorlie WA 6430  
Telephone: (08) 9021 5966

**South West Regional Office**

8th Floor, 61 Victoria Street  
Bunbury WA 6230  
Telephone: (08) 9722 2888

**Great Southern Regional Office**

Unit 2/129 Aberdeen Street  
Albany WA 6330  
Telephone: (08) 9842 8366